



## **LIFT OPERATIONS MANAGER POSITION**

White Pine Resort is looking for a hardworking team player who enjoys the outdoors and are interested in the perks that working at a ski resort bring! Don't miss out on this fun opportunity! Apply today at [www.whitepinewyoming.com/employment](http://www.whitepinewyoming.com/employment).

### **Position Reports To:**

General Manager

The Lift Operations Manager is responsible for planning, scheduling, and oversight of day-to-day operations in the lift operations department. The Lift Operations Manager is also responsible for the coordination, organization, staffing, supervision, and efficient operation of 2 lifts, 1 tubing hill rope tow, and up to 6 lift operators and other assigned responsibilities.

### **Essential Duties and Responsibilities:**

- Interview and select Lift Operations team members for each operational season and as turnover requires.
- Train all lift operators. Focus on overall safety and positive guest interactions.
- Prepare schedules weekly to accommodate special events, holidays, and scheduled lift opening and closings.
- Responsible for the daily maintenance of loading and unloading areas of each lift.
- Perform all safety system checks on a daily and monthly basis.
- Be thoroughly familiar with ANSI B77 Code, WPR rules and regulations, and the Wyoming Skier Safety Act.
- Conduct and document regular safety meetings with Lift Operations staff.
- Manage employee performance in the lift operations department, including but not limited to rewards and recognition, performance evaluations and disciplinary actions as appropriate.
- Maintain all motor rooms, lift shacks, signs, and other lift-related structures to ensure a professional, organized, appearance.
- Comply with and enforce all industry and company policies and procedures.
- Handle any guest complaint or problem in a professional manner to ensure guest satisfaction and return visit.
- Communicate with other mountain operations such as Ski Patrol and Lift Maintenance regarding lift openings/closings, ski run hazards or closures, etc.
- Must be able to handle and manage confidential information.
- Perform other duties as assigned.

### **Other Duties and Responsibilities:**

- Cover lift operator duties during lunch breaks when necessary.
- Assist with lift maintenance projects as needed (i.e., post-season & pre-season lift maintenance).
- Work closely with lift maintenance team to ensure any troubleshooting issues are resolved when they arise and assist with preventative maintenance tasks as required by lift maintenance.
- Other duties as assigned (i.e., pitching in on heavy snow days by assisting with snow shoveling, etc.).

**Requirements:**

- Ability to supervise a crew of six or more employees.
- Ability to use Microsoft programs including but not limited to Word, Excel, and Outlook.
- Must have strong communication skills, both written and verbal.
- Ability to remain calm in emergency situations.
- Ability to calmly, and professionally, handle difficult guests as necessary.
- Must be able to use hand tools such as snow rakes, shovels, snow shovels/scoops, ice chippers, hand tools, power tools, etc.
- High School Degree or equivalent preferred.
- At least 3 years' experience operating ski lifts preferred.
- Prior experience in a supervisory role necessary.
- Must be available weekends and holidays.
- Strong leadership and problem-solving skills.

**Working Environment:**

- Primarily outdoors in a mountain environment, at 8500 ft elevation and above, with variable and sometimes extreme weather conditions.
- Exposure to heights possible.
- Some indoor work and paperwork required.
- Exposure to loud noises (i.e., from lift motors and tools) and extreme temperatures possible.
- Must be able to work weekends and holidays.

**Physical Activities:**

- Skiing or snowboarding.
- Lifting, raking, pushing, pulling, bending, climbing ladders to heights to reach lift engine rooms.
- Ability to use full range of body motion: bend, twist, kneel, pull, push, climb ladders, and lift up to 50lbs.
- Ability to operate equipment such as a snowmobile and/or 4-wheeler, etc. in a safe manner.

**Note:** This description is not intended to be an exhaustive list of all duties, responsibilities, or qualifications associated with the job.

White Pine Resort is an Equal Opportunity Service Provider, Operating under USFS Special Use Permit in the Bridger-Teton National Forest. All our job opportunities are located at White Pine Ski Resort, located 10 miles from the town of Pinedale, Wyoming, in the Wind River Mountains. Most of our winter seasonal positions are Fridays through Mondays, usually from the end of November through to the end of March (except for the Christmas/New Year holiday break, which is approx. 18 days straight). Reliable, winter transportation is a must! A high level of responsibility and reliability are also required, and all employees of White Pine Resort must pass a pre-employment background check.

All candidates must fill out an [application](#) to be considered for employment. Completed applications, accompanied with a resume if desired, can be emailed directly to the General Manager of White Pine Resort at [katie@whitepineski.com](mailto:katie@whitepineski.com).