



RETAIL/TICKET SALES

White Pine Resort is looking for hardworking team players who enjoy the outdoors and are interested in the perks that working at a ski resort brings! These include an exciting team atmosphere surrounded by snowy mountains you can ski/shred for free to discounts on site, at partner resorts, and with select outdoor retail companies.

Don't miss out on this fun opportunity! Apply today at www.whitepinewyoming.com/employment.

Reports To:

General Manager

Candidates with strong communication skills who can make customers feel welcome in our ticketing department will stand out. You will help identify client needs, present our products and services, answer questions and recommend solutions. You will be successful in this role with a positive attitude and a desire to quickly resolve potential customer issues or complaints. Ultimately, you will ensure our customers leave our facility happy after a fun-filled day at White Pine Resort.

Responsibilities:

- Greet and direct customers
- Conduct sales of tickets, rentals, retail, and/or products/services offered
- Answer customers' questions about specific products/services, conduct comparisons, and/or inform customers of pricing, discounts/specials, product features, services, facility history, etc.
- Manage inventory by ensuring racks are restocked and notifying management when stock runs low
- Process returns of merchandise
- Provide customer feedback to the General Manager
- Stay up to date with new products/services
- Open and close register till with accuracy and confidentiality

Requirements and Qualifications:

- Previous experience in a retail sales role
- Understanding of the retail sales process
- Knowledge of inventory stocking procedures
- Basic math and Point of Sale skills
- Excellent communication skills, capable of building trusting relationships
- Ability to perform in fast-paced environments
- High level of responsibility, reliability, and commitment
- Reliable winter transportation is a must

Note: This description is not intended to be an exhaustive list of all duties, responsibilities, or qualifications associated with the job.

All job opportunities are located at White Pine Ski Resort, located 10 miles from the town of Pinedale, Wyoming, in the Wind River Mountains. Most of our winter seasonal positions are Fridays through Mondays, usually from the end of November through to the end of March (except for the Christmas/New Year holiday break, which is approx. 18 days straight).



White Pine Resort is an Equal Opportunity Provider, Operating under USFS Special Use Permit in the Bridger-Teton National Forest. All employees of White Pine Resort must pass a pre-employment background check.

To Apply:

[Click here](#) to complete our application for employment and submit electronically.

All candidates must fill out an [application](#) to be considered for employment. Completed applications, accompanied with a resume if desired, can be emailed directly to the General Manager of White Pine Resort at katie@whitepineski.com. Or call 307-367-6606 with questions.