



LIFT OPERATIONS FOREMAN

White Pine Resort is looking for a hardworking team player who enjoys the outdoors and is interested in the perks that working at a ski resort bring! These include an exciting team atmosphere surrounded by snowy mountains you can ski/shred for free to discounts on site, at partner resorts, and with select outdoor retail companies.

Reports To:

Mountain Operations Manager and General Manager

Job Summary:

The Lift Operations Foreman's main responsibility is to take daily ownership of our 2 ski lifts, and 1 rope tow, and assist Lift Operators in executing the proper, efficient, and courteous loading and unloading of our guests. The Lift Operations Foreman must inspect, record, and report the condition of all lift machinery on a daily basis and communicate regularly with other departments including lift maintenance, snowsports school, tickets & rentals, ski patrol, and admin. To provide maximum ticket security by ensuring each boarding skier/snowboarder has a valid pass. To help maintain proper and efficient levels of snow throughout the entire lift stations are. To understand and promote White Pine products and services and, at times, assist with the training of new Operators.

Essential Duties and Responsibilities:

- Assist Manager with interviewing and selecting Lift Operations team members for each operational season and as turnover requires.
- Assist Manager in training all lift operations staff, focusing on overall safety and positive guest interactions.
- Prepare schedules weekly to accommodate special events, holidays, and scheduled lift openings and closings.
- Responsible for overseeing the daily maintenance of loading and unloading areas of each lift.
- Perform all safety system checks on a daily and monthly basis.
- Coordinate cross departmental training with snowsports school and ski patrol including loading of kids and emergency operation procedures.
- Monitor lift operators to ensure they are implementing quality customer service with professional behavior and appropriate attire.
- Implement, maintain, and coach safety in the workplace.
- Be familiar with ANSI B77 Code, WPR rules and regulations, and the Wyoming Skier Safety Act.
- Conduct and document regular safety meetings with Lift Operations staff.
- Manage employee performance in the lift operations department, including but not limited to rewards and recognition, and performance evaluations and disciplinary actions as appropriate.
- Maintain all motor rooms, lift shacks, signs, and other lift-related structures to ensure a professional, organized, appearance.
- Comply with and enforce all industry and company policies and procedures.
- Handle any guest complaint or problem in a professional manner to ensure guest satisfaction and return visit.
- Work closely with the lift maintenance team to ensure issues are resolved when they arise and assist with preventative maintenance tasks as required by lift maintenance.



- Communicate with other mountain operations such as Ski Patrol and Lift Maintenance regarding lift openings/closings, ski run hazards or closures, etc.

Other Duties and Responsibilities:

- Cover lift operator duties during lunch breaks when necessary.
- Assist with lift maintenance projects as needed.
- Other duties as assigned (i.e., pitching in on heavy snow days by assisting with snow shoveling, etc.).

Requirements:

- Ability to supervise a crew of six or more employees.
- Ability to use basic Microsoft programs including but not limited to Word, Excel, and Outlook.
- Must have strong communication skills, both written and verbal.
- Ability to remain calm in emergency situations.
- Ability to calmly, and professionally, handle difficult guests as necessary.
- Must be able to use hand tools such as snow rakes, shovels, snow shovels/scoops, ice chippers, hand tools, power tools, etc.
- Previous experience operating ski lifts is preferred.
- Prior experience in a supervisory role necessary.
- Must be available to work weekends and holidays.
- Strong leadership and problem-solving skills.
- A high level of responsibility and reliability.

Minimum Qualifications:

- Strong communication skills.
- Organizational skills with ability to plan ahead.
- Ability to work manual labor in all weather conditions.
- Experience with personnel management.
- Proficiency in alpine and lift operations.
- Familiarity with basic OSHA safety standards and basic labor practices.
- Skilled in the proper and safe use of all equipment, tools, products, and materials relating to the department.
- Understanding of tools, machines, and the ability to diagnose and repair equipment preferred.
- Proficient keyboard skills and knowledge of Microsoft Office tools.

Education: High school diploma or GED equivalent.

Experience and/or Training: Minimum of two years' experience in the ski industry preferred, but willing to train the right person. Someone who is a quick learner and mechanically inclined is the ideal candidate.

Licenses/Certificates: Valid driver's license required.

Technology/Equipment: Snow removal equipment, snowmobile, 4-wheeler, small heavy equipment (such as a skid steer or mini excavator) preferred but not required, and intermediate level alpine skiing or snowboarding capability preferred.

**Physical Activities:**

- Regularly required to stand; walk; use hands to finger, handle or feel; reach with hands and arms; and climb or balance.
- The employee is frequently required to sit and stoop, kneel, crouch or crawl and occasionally required to smell.
- Employee must regularly lift and/or move up to 25 pounds, frequently lift and/or move up to 50 pounds and occasionally lift and/or move up to 100 pounds with assistance.
- Specific vision requirements of this job include close vision, distance vision, peripheral vision, depth perception and ability to adjust focus.
- Lifting, raking, pushing, pulling, bending, climbing ladders to heights to reach lift engine rooms.

Working Environment:

- Primarily outdoors in a mountain environment, at 8500 ft elevation and above, with variable and sometimes extreme weather conditions.
- Occasionally exposed to wet and/or humid conditions.
- Regular exposure to heights.
- Occasionally exposed to fumes or airborne particles, and toxic or caustic chemicals.
- Exposure to loud noises (i.e., from lift motors and tools) and extreme temperatures probable.
- Regularly work near moving mechanical parts and equipment vibration.
- Some indoor work and paperwork are required.

Note: The above list reflects the general details necessary to describe the principle and essential functions of the position and shall not be construed as the only duties that may be assigned for this position.

All job opportunities are located at White Pine Ski Resort, located 10 miles from the town of Pinedale, Wyoming, in the Wind River Mountains of the Bridger-Teton National Forest. Reliable transportation is a must! Currently, housing is not provided, however RV space may be provided during the summer months (approximately June thru September).

White Pine Resort is an Equal Opportunity Provider, Operating under USFS Special Use Permit in the Bridger-Teton National Forest.

To Apply:

All candidates must fill out an application to be considered for employment. Call 307-367-6606 or email questions to info@whitepinewyoming.com.

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