



RENTAL TECHNICIAN

White Pine Resort is looking for hardworking team players who enjoy the outdoors and are interested in the perks that working at a ski resort brings! These include an exciting team atmosphere surrounded by snowy mountains you can ski/shred for free to discounts on site, at partner resorts, and with select outdoor retail companies.

Reports To:

Rental Manager

General Purpose:

To work with rental guests and provide an exceptional & efficient rental experience. This position is full-time or part-time, seasonal.

Wage & Status: Wage depends on experience. Full or part-time, seasonal, position.

Responsibilities:

- Provide consistent and exceptional customer service
- Assist guests through the rental process, focusing on the guest experience and efficiency of rental process, including adjusting bindings to fit renters' characteristics
- Offer all guests damage waivers, helmets, equipment & upgrades as requested and as available
- Consistently monitor the guest flow and work with the Manager and other Techs to expedite the rental process
- Understand and communicate the rental & demo equipment packages and features to ensure the best match for the guests
- Properly utilize the rental system to ensure all equipment is correctly issued/checked out and checked in (and sanitized) when returned
- Work with Rental Manager and other Rental Technicians to ensure the highest level of equipment maintenance/condition and to analyze and reach goals on flow efficiency & rental form time
- Work with Rental Manager to obtain all Binding Manufacturers' Certifications
- Maintain the Rental Shop's presentation, keeping clean and organized
- Assist in physical inventory counts and testing of equipment as necessary
- Possibly cross-train with the Ticket Sales & Retail
- Ensure all equipment is returned efficiently and properly in the rental system
- Present yourself as a Mountain Resort representative by engaging the guests and providing resort-wide information.

Requirements and Qualifications:

- Basic knowledge of the ski/snowboard industry preferred
- Rental/Retail experience and/or knowledge of rental operations preferred
- Ability to work in a fast-paced environment (and sometimes slow environment)
- Ability to multitask, prioritize, and manage time efficiently
- Works well as part of a team and on individual tasks
- Basic knowledge of White Pine Ski Area preferred



- Outgoing and friendly personality
- Reliable winter transportation is a must

Note: This description is not intended to be an exhaustive list of all duties, responsibilities, or qualifications associated with the job.

All job opportunities are located at White Pine Ski Resort, located 10 miles from the town of Pinedale, Wyoming, in the Wind River Mountains. Most of our winter seasonal positions are Fridays through Mondays, usually from the end of November through to the end of March (except for the Christmas/New Year holiday break, which is approx. 18 days straight). **Housing can be provided** if needed (employment dependent).

White Pine Resort is an Equal Opportunity Provider, operating under USFS Special Use Permit in the Bridger-Teton National Forest. All employees of White Pine Resort must pass a pre-employment background check.

To Apply:

[Click here](#) to complete an application for employment and submit electronically. All candidates must fill out an application to be considered for employment. Questions can be emailed directly to the General Manager of White Pine Resort at klane@whitepineski.com. Or call 307-367-6606.