



## RENTAL TECHNICIAN

White Pine Resort is looking for hardworking team players who enjoy the outdoors and are interested in the perks that working at a ski resort brings! These include an exciting team atmosphere surrounded by snowy mountains you can ski/shred for free to discounts on site, at partner resorts, and with select outdoor retail companies.

### **Reports To:**

Rental Manager

**Wage & Status:** Wage depends on experience. Full or part-time, seasonal position.

### **Role & Responsibilities:**

This position works with rental guests to provide an exceptional & efficient rental experience. This position is full-time or part-time, seasonal.

- Provide consistent and exceptional customer service
- Assist guests through the rental process, focusing on the guest experience and efficiency of rental process, including adjusting bindings to fit renters' characteristics
- Offer all guests damage waivers, helmets, equipment & upgrades as requested and as available
- Consistently monitor the guest flow and work with the Manager and other Techs to expedite the rental process
- Understand and communicate the rental & demo equipment packages and features to ensure the best match for the guests
- Properly utilize the rental system to ensure all equipment is correctly issued/checked out and checked in (and sanitized) when returned
- Work with Rental Manager and other Rental Technicians to ensure the highest level of equipment maintenance/condition and to analyze and reach goals on flow efficiency & rental form time
- Work with Rental Manager to obtain all Binding Manufacturers' Certifications
- Maintain the Rental Shop's presentation, keeping clean and organized
- Assist in physical inventory counts and testing of equipment as necessary
- Possibly cross-train with the Ticket Sales & Retail
- Ensure all equipment is returned efficiently and properly in the rental system
- Present yourself as a Mountain Resort representative by engaging the guests and providing resort-wide information.

### **Requirements and Qualifications:**

- Reliable winter transportation is required
- Flexible schedule, including weekends and holidays
- Must pass pre-employment background check
- Basic knowledge of the ski/snowboard industry preferred
- Rental/Retail experience and/or knowledge of rental operations preferred
- Ability to work in a fast-paced environment (and sometimes slow environment)
- Ability to multitask, prioritize, and manage time efficiently



- Works well as part of a team and on individual tasks
- Basic knowledge of White Pine Ski Area preferred

- Outgoing and friendly personality
- Reliable winter transportation is a must

**Note:** This description is not intended to be an exhaustive list of all duties, responsibilities, or qualifications associated with the job.

All job opportunities are located at White Pine Ski Resort, located 10 miles from the town of Pinedale, Wyoming, in the Wind River Mountains of the Bridger-Teton National Forest. Most of our winter seasonal positions are Thursdays through Sundays, usually from the end of November through to the end of March (except for the Christmas/New Year holiday break, which is approx. 18 days straight, closed Christmas Day). **Housing can be provided if needed** (employment dependent).

Our mission is to provide family-friendly outdoor experiences in the Wind River Range through our seasonal inn and ski resort operations. We believe in the power of genuine hospitality and hire people who are motivated by creating memorable experiences for guests. Our team is close-knit, hardworking, and passionate about mountain life.

White Pine Resort is an Equal Opportunity Service Provider, operating under a USFS Special Use Permit in the Bridger-Teton National Forest. We are committed to building diverse and inclusive workplaces. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity, sexual orientation, national origin, disability, or protected veteran status. If you require assistance during the hiring process, please let us know.

**To Apply:**

[Click here](#) to complete an application for employment and submit electronically.

All candidates must fill out an application to be considered for employment. Questions can be emailed directly to the General Manager of White Pine Resort at [klane@whitepineski.com](mailto:klane@whitepineski.com). Or call White Pine Resort at 307-367-6606.