

SKI AND/OR SNOWBOARD INSTRUCTOR

White Pine Resort is looking for hardworking team players who enjoy the outdoors and are interested in the perks that working at a ski resort brings! These include an exciting team atmosphere surrounded by snowy mountains you can ski/shred for free to discounts on site, at partner resorts, and with select outdoor retail companies.

Reports To:

Ski School Director

Wage & Status: Wage depends on experience and certifications. Full and part-time, seasonal, position.

Role & Responsibilities:

Provide an exceptional learning experience for guests of all ages.

- Teach and demonstrate skiing/boarding to guests in a safe environment using a variety of teaching techniques
- Work both independently with a group of students and collaboratively alongside fellow instructors
- Teach a variety of lessons, including holding clinics for beginners and basic instruction
- Identify student interests, backgrounds, and lesson(s) expectations
- Be able to organize classes and students according to individual goals and abilities
- Welcome students and guide them through the learning experience, highlighting their improvements throughout the lesson and invite them back to continue their progress
- Follow program and lesson content guidelines
- Provide a friendly, fun, safe, caring, and compassionate guest experience, time and time again
- Effectively communicate with internal managers, colleagues, and external guests, as appropriate
- Help cover as many peak business days as possible (i.e., Christmas/New Year's Stretch)
- Support School sales by learning, understanding, and being able to explain School products, reservation processes, and other operational procedures/information to staff and guests to support accurate data collection and enhance the guest experience

Core Responsibilities:

- <u>Support Teamwork</u> By working effectively with fellow staff and leaders, by engaging schedule commitments, being on time, being proactive in helping during meeting place activity and being willing to support the program offerings to help the school meet demand on peak and off-peak dates
- <u>Pursue Professional Development</u> Take advantage of apprenticeship instructor training and association-based training and credentials, whether it is with PSIA. AASI, USSA or USASA. Improve capability and commitment to enhance guest satisfaction and drive retention and loyalty is desired
- <u>Enhance Guest Experience</u> Provide all guests with a caring and inspirational guided snow sport experience, striving to exceed expectations
- <u>Prioritize Safety</u> Adhere to, and adopt, our safety culture to achieve zero employee and guest incidents per season



Requirements & Qualifications:

- Reliable winter transportation is required
- Flexible schedule, including weekends and holidays
- Must pass pre-employment background check
- Proficient in skiing, snowboarding, and/or nordic skiing with the desire to develop one's skillset as an instructor
- Be able to ski and/or snowboard, demonstrating maneuvers to students throughout the duration of a lesson for up to possibly 6 hours per day
- Good communication skills with colleagues as well and customers
- Willingness to teach children and adults of various ages, experience levels, athletic abilities, emotional and social backgrounds, ethnicities, and snow sports ambitions
- Enthusiasm and patience to successfully work with beginners
- Physical strength to lift up/push/pull up to 50 pounds
- Ability to work independently with a minimum amount of supervision.
- Experience teaching and/or teaching snow sports preferred but not required
- PSIA/AASI Certification favorable but not required

Note: This description is not intended to be an exhaustive list of all duties, responsibilities, or qualifications associated with the job.

All job opportunities are located at White Pine Ski Resort, located 10 miles from the town of Pinedale, Wyoming, in the Wind River Mountains of the Bridger-Teton National Forest. Most of our winter seasonal positions are Thursdays through Sundays, usually from the end of November through to the end of March (except for the Christmas/New Year holiday break, which is approx. 18 days straight, closed Christmas Day). **Housing can be provided if needed** (employment dependent).

Our mission is to provide family-friendly outdoor experiences in the Wind River Range through our seasonal inn and ski resort operations. We believe in the power of genuine hospitality and hire people who are motivated by creating memorable experiences for guests. Our team is close-knit, hardworking, and passionate about mountain life.

White Pine Resort is an Equal Opportunity Service Provider, operating under a USFS Special Use Permit in the Bridger-Teton National Forest. We are committed to building diverse and inclusive workplaces. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity, sexual orientation, national origin, disability, or protected veteran status. If you require assistance during the hiring process, please let us know.

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Click here to complete an application for employment and submit electronically.

All candidates must fill out an application to be considered for employment. Questions can be emailed directly to the General Manager of White Pine Resort at klane@whitepineski.com. Or call White Pine Resort at 307-367-6606.